

How do I get my properties on to OnRequest?

This is done automatically when you upload your properties to the internet (Raine & Horne website).

Using the service

Simply text the Property ID to 0488 7 RAINE and you will receive a MMS¹ and SMS with the property details.

The SMS ID is the same as your Raine & Horne Property ID.

You can also visit rhmobile.mobi if you have a web enabled phone.

Refer to User Guide Section 4 - How does Property OnRequest work?

Advertising the service

SMS ID's can be incorporated into your print board templates.

For coreflute boards, use stickers with SMS ID's – these may be ordered online.

You can also advertise the service wherever you are currently advertising: newspaper, online, property magazines.

Refer to User Guide Section 5 – SMS ID's.

Usage Reports

Usage reports are sent to your office via email on a daily basis if there have been any requests for your properties.

Or simply login to OnRequest, and select Properties > View Usage Report from the Navigation bar.

Refer to User Guide Section 6.5.1 – Usage Report.

Using the online system

Login on *Smartnet* or via <http://mobile.rh.com.au/>.

From here you are able to view your properties, usage reports and send properties details to prospective buyers.

Refer to User Guide Section 6.1 – Logging in.

Sending mobile property brochures

Login into OnRequest, and from the dashboard you can select a property and send it to one or multiple mobile phones. You can also create and send SMS messages. Credit for sending messages can be purchased online.

Refer to User Guide Section 6.2 – Quick Message Push Functions

Enabling MMS on your mobile phone

Visit the support page at <http://onrequest.com.au/> for information on how to configure your phone.

Refer to User Guide Section 8.5 - How to I enable MMS on my mobile?

Need assistance?

More detail on the above features and more can be found in the User Guide, or simply contact our Client Services team on 1300 796 786 or by email at clientservices@onrequest.com.au

¹ For MMS enabled phones



move from
web to
mobile with
onrequest
interactive
multimedia

PROPERTY
onrequest